

From: Barnett, Teri
To: [Cash, Marcia](#)
Cc: [Bowman, Randal](#); patricia_houghton@ios.doi.gov
Subject: Re: FISSA won't launch
Date: Friday, May 26, 2017 10:32:37 AM

Marcia,

The mandatory training courses are listed on the DOI Learn Training Download page at:
<https://www.doi.gov/doilearn/training-download>. See my previous email listing the following:

- FISSA
- DOI Rules of Behavior
- Privacy Awareness
- Records Management
- CSIRT Overview

These requirements apply to all employees and contractors. I appreciate you working with us to ensure Dr. Shulman and his team complete them. Please let me know if you have any issues or if I can assist.

Thanks,
Teri

Teri Barnett, CIPP/G
Departmental Privacy Officer
Information Assurance Division
Office of the Chief Information Officer
U.S. Department of the Interior
Office phone: 202.208.1943
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Email: teri_barnett@ios.doi.gov
www.DOI.gov/OCIO

On Fri, May 26, 2017 at 10:37 AM, Cash, Marcia <marcia_cash@fws.gov> wrote:
OK. He's in.

Can you confirm that the only remaining course he and his folks need to submit are the FISSA and ROBs?

Those are the only two options that appear on his "Mandatory Training" list.

Marcia Cash
eERDMS - eRecords - BPHC Representative
eRulemaking / FDMS Administrator

U.S. Fish and Wildlife Service
Division of Policy, Performance, and Management Programs (PPM)
(Formerly Division of Policy and Directives Management - PDM)
5275 Leesburg Pike, MS: BPHC
Falls Church, VA 22041-3808
Telephone: **703-358-2013**
Fax: 703-358-1997

On Fri, May 26, 2017 at 10:27 AM, Cash, Marcia <marcia_cash@fws.gov> wrote:

Am with helpdesk now. No joy yet. Still working on it.

Marcia Cash

eERDMS - eRecords - BPHC Representative
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On Fri, May 26, 2017 at 10:22 AM, Teri Barnett <teri_barnett@ios.doi.gov> wrote:

I got Pat's out of office. Let me know if the issue isn't resolved by contacting the helpdesk. I will find an alternative method.

Thanks.

Teri Barnett, CIPP/G
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Sent from my iPhone

On May 26, 2017, at 10:19 AM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

Thanks. I found the Help info and provided to Marcia a few minutes ago, but intervention from here will likely help.

On Fri, May 26, 2017 at 10:17 AM, Teri Barnett

<teri_barnett@ios.doi.gov> wrote:

There should be contact information for the DOI Learn Helpdesk on the website. Adding Pat Houghton for assistance.

Pat - Can you help? We have an immediate need to have this training completed.

Thanks,
Teri

Teri Barnett, CIPP/G
Departmental Privacy Officer

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Sent from my iPhone

On May 26, 2017, at 9:21 AM, Bowman, Randal
<randal_bowman@ios.doi.gov> wrote:

I'm copying Teri in the hope that she will know

On Fri, May 26, 2017 at 9:13 AM, Cash, Marcia
<marcia_cash@fws.gov> wrote:

Shulman has been trying to access, but says the program
won't launch.

Do you know who we should call to troubleshoot?

Marcia Cash
eERDMS - eRecords - BPHC Representative
eRulemaking / FDMS Administrator

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